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**Nursing Informatics:
Balancing What We Need Today
with
What We Will Need Tomorrow**

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The Balancing Act

Needs of:

- Patients
- Nurses
- Physicians
- Other Caregivers
- The Organization
- The Community
- Others

The Balancing Act (continued)

- **Finances vs Quality**
- **Convenience vs Cost**
- **”Razzle-Dazzle” vs Value Added**

And
the needs of:

- **Government**
- **Other Payers**
- **Regulatory Bodies**

The Balancing Act (continued)

Today

vs

Tomorrow

AONE's Guiding Principles for Future Patient Care Delivery

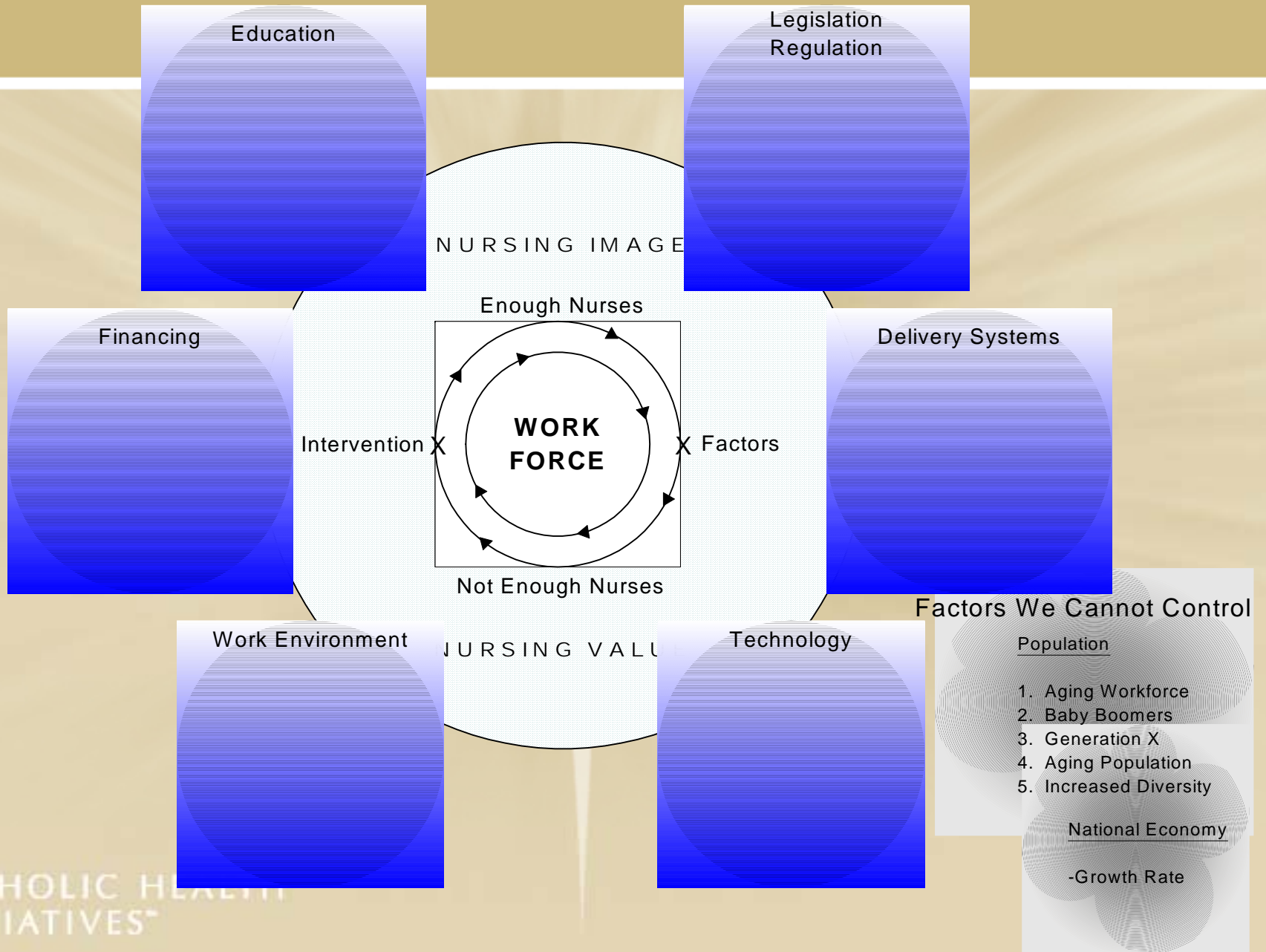
THE QUESTION:

What are the principles that can guide us as we define future patient care delivery models and the nurse who will be providing care to our patients and populations in the future?

AONE's Guiding Principles for Future Patient Care Delivery (continued)

Since 2000, AONE has approached the workforce issues from a system's perspective and has created a model to guide the national dialogue concerning the workforce shortage and issues pertaining to workforce

Nursing Workforce Model



AONE's Guiding Principles for Future Patient Care Delivery (continued)

The Work of the Future

AONE's Guiding Principles for Future Patient Care Delivery (continued)

What Assumptions Do We Make?

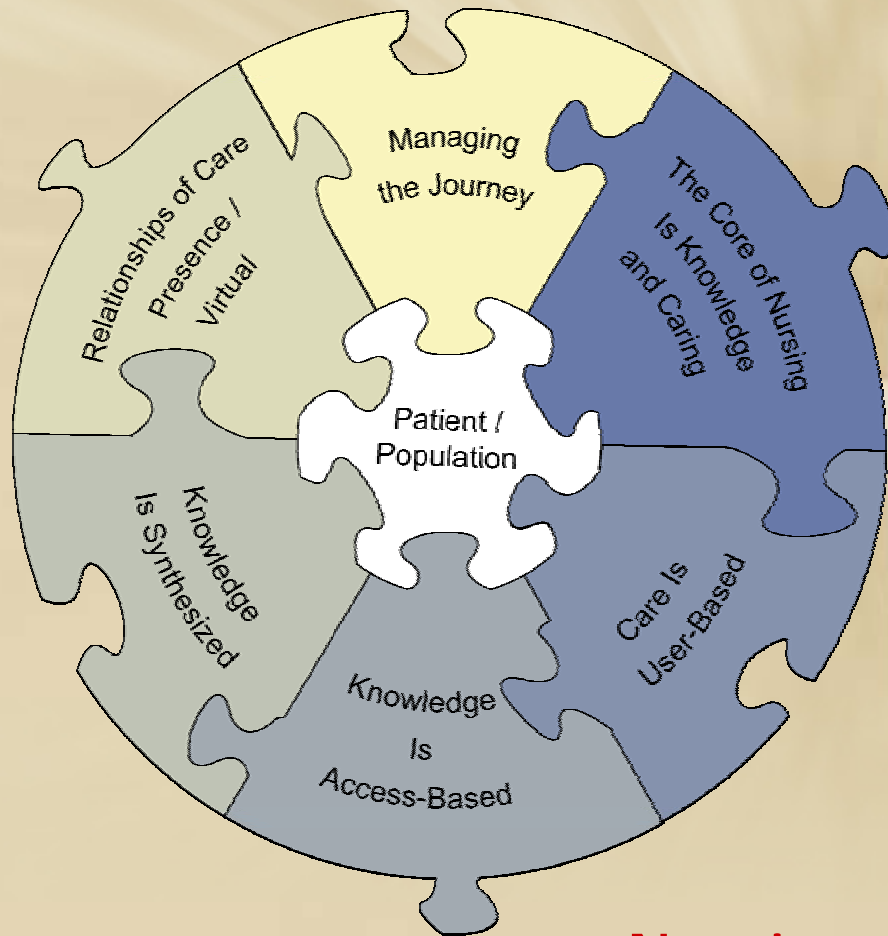
- In 2010, we will not have enough healthcare workers to deliver care using the same models that we use today.
- *We must first define the work of the future, then the roles needed to do that work, and then the education that is required to create that person to fill the role*
- We will be dependent on technology to assist us in achieving safe patient care that is provided with measurable quality

AONE's Guiding Principles for Future Patient Care Delivery (continued)

What Assumptions Do We Make? (continued)

- We ground our planning in the science of complex adaptive systems, with an emphasis on systems thinking
- *Dramatic change, revolutionary thinking is imperative*
- The delivery models for the future will require that we work collaboratively in multidisciplinary teams
- *We can't wait until we have all the answers. We must begin to experiment & act now.*

AONE's Guiding Principles for Future Patient Care Delivery (continued)



The ultimate future work of the nurse will be to partner with the patient/client to help them manage their individual journey of care.

Virtual Care

- Telepharmacy
- Telemedicine
- Teleradiology
- **“Telenursing”**

The Future

What else?

What does that mean to a luddite?

Standardization

- **Across IT systems**
- **Across continuum**
- **Across various needs**

When is an interface an interface?



The Catholic Health Initiatives' Story

Challenge:

Get Ready RUN